PROCESS OVERVIEW FLOWCHART

Title applications as usual

Loan applications as usual

1 DEALERS

Loan approvals as usual

Title transactions and records set up as usual, except no title prints

2A DMV Customer Service Center

Automated title transactions as usual

2 LIENHOLDER

2B DMV HQ

MAILBOX

3 ELECTRONIC RECORDS

5 AAMVANET ADVANTIS

3 ELECTRONIC RECORDS

- Establish customer record as usual
- Prepare ELP title establishment messages for transmission to mailbox
- Sort message bundles by destination and place in appropriate mailbox
- Retrieve any incoming messages from mailbox

4 ELP MESSAGES

- Provide network access
- Provide software and support
- Manage mailbox functions

4 ELP MESSAGES

- Title establishment
- Error corrections
- "No match" messages
- Release Lien Interest confirmation
- Title print confirmation
- Release for "title print held" condition confirmation
- Distributive Mailing confirmation

- Lien satisfied
- Title print request
- Error corrections
- "No match" messages
- Release of "title print held" condition
- Distributive Mailing

- Establish customer record as usual when loan is approved
- Match record to title establishment ELP message
- Prepare ELP lien satisfied messages, title print messages, release of "title print held" messages, and distributive mailing messages for transmission to mailbox
- Send messages to mailbox
- Retrieve messages from mailbox